

SFGHMC CHIEF OF STAFF REPORT
Presented to the JCC-SFGH on September 22, 2015
(09-14-15 Leadership and 09-17-15 Business MEC)

ADMINISTRATION/LEADERSHIP:

Enterprise Electronic Health Record for SF DPH

Members were updated about ongoing efforts towards implementation of an enterprise Electronic Health Record (EHR) system for the Department of Public Health. The SFGH Medical Staff has already expressed their overwhelming preference for EPIC/UCSF APEX, the current EHR system used at UCSF Medical Center. A draft cost model analysis of the two leading EHR vendors (EPIC and CERNER) was presented, with a condensed 5 year view indicated that UCSF APEX is significantly more expensive. The SFGH Foundation's Board has agreed to fund raise around the price gap, and the medical staff were asked to seed \$4M into the fund raising effort, partially from CPG funds and partially from personal donations. Members were reminded about the critical need for fiscal stewardship to implement any Enterprise EHR.

eCW

Members were alerted about the following eCW issues that need immediate attention:

- Closing and Locking Electronic Records -Members are asked to support ongoing activities to ensure that electronic records are closed and locked by September 30, 2015, before the Oct 1, 2015 targeted go live date for ICD 10. Clinical privileges of providers with unlocked medical records not closed and locked by the deadline will be administratively suspended
- Jelly Beans - (Lab and Radiology results Buttons) – All results that successfully pass to eCW will file to the associated provider's Jelly Bean and to the patient chart. Members were alerted about the significant number of Jelly Beans in eCW that needs review by physicians. Priority work with primary and specialty care clinics is ongoing to ensure strict compliance with the Critical Test Result Policy, and that all lab and radiology results are reviewed in a timely manner. Members agreed that processes and systems need to be put in place to prevent re-accumulation.

Dental and Oral Maxillofacial Surgery Clinical Service Report

Dr. Brian Bast, Chief, Dental and Oral Maxillofacial Surgery Service presented the report which highlighted the following:

- Scope of Service – Hospital Based Oral/Maxillofacial Surgery and ambulatory Oral/Maxillofacial Surgery
- Volume Statistics- OR Block Time, Admissions, Patient Visits, Oral Exams, Radiographs, Extractions, Infections, Mandible Fractures, ER Consults, In-Patients, Moderate Sedations, Appointment Wait Time
- Faculty and Residents
- Residency Program/Teaching
- Performance Improvement Activities – Moderate Sedation and General Anesthesia Outcome Study, Time-Out Study, and Dashboard Data.
- Financial Report

Dr. Bast noted two major events impacting the Service: eCW roll out, which started Sept 14, 2015, and the Department of Oral and Maxillofacial Care of UCSF now managing the Dentistry Department in LHH. This contract with LHH, which was finalized in August 2015, will enable better and coordinated care as well as improved communication for LHH patients transferred to SFGH, particularly patients needing care in the OR setting. Dr. Bast highlighted exceptional patient care as the Service's main strength, with very low if not zero infection rates. A major challenge for the Service is how to cope with new requirements or systems, like the Electronic Medical Records, which could potentially impact productivity, especially during the implementation process.